

Article

# Systematic study on the application of lean six sigma in improving efficiency, quality and safety in the food industry

Luis Stalin López Telenchana<sup>1,\*</sup>, Raúl Gregorio Martínez Pérez<sup>2</sup>, Sebastián Guerrero Luzuriaga<sup>3</sup>, María Fernanda Romero Villacrés<sup>1</sup>

<sup>1</sup> Department of Industrial Engineering, Faculty of Engineering, Universidad Nacional de Chimborazo, Riobamba 060170, Ecuador
 <sup>2</sup> Department of Industrial Engineering, Faculty of Mechanics, Escuela Superior Politécnica de Chimborazo, Riobamba 060155, Ecuador
 <sup>3</sup> Department of Agroindustrial Engineering, Faculty of Engineering, Universidad Nacional de Chimborazo, Riobamba 060170, Ecuador

\* Corresponding author: Luis Stalin López Telenchana, luis.lopez@unach.edu.ec

#### CITATION

López Telenchana LS, Martínez Pérez RG, Guerrero Luzuriaga S, Romero Villacrés MF. (2024). Systematic study on the application of lean six sigma in improving efficiency, quality and safety in the food industry. Journal of Infrastructure, Policy and Development. 8(9): 6667. https://doi.org/10.24294/jipd.v8i9.6667

#### ARTICLE INFO

Received: 27 May 2024 Accepted: 14 August 2024 Available online: 9 September 2024

#### COPYRIGHT



Copyright © 2024 by author(s). Journal of Infrastructure, Policy and Development is published by EnPress Publisher, LLC. This work is licensed under the Creative Commons Attribution (CC BY) license. https://creativecommons.org/licenses/ by/4.0/

**Abstract:** The proposed scientific article aims to analyze the application of Lean Six Sigma in the food industry. To this end, a detailed methodology has been designed that ranges from the selection of the works to the synthesis and presentation of the results obtained. The methodology is based on rigorous inclusion criteria to ensure the relevance and quality of the selected sources, including books, academic articles, theses, and other relevant documents. Through extensive searches of academic databases and other reliable sources, key works were identified that specifically address the implementation of Lean Six Sigma in the context of food production. Once the relevant papers were collected, a critical analysis was conducted to identify common themes, trends, and key findings. The works were classified according to their main focus, such as process improvement, waste reduction, supply chain optimization and food safety assurance. This categorization allowed the information to be organized in a coherent way and to facilitate the synthesis of the results. The results obtained were presented in a table that included details about each selected work, such as title, author, year of publication, abstract and links to the original source. This structured and rigorous approach provides a clear and comprehensive view of the topic, contributing to the advancement of knowledge in this area and offering practical guidance for practitioners and researchers interested in the application of Lean Six Sigma in the food industry. The literature on Lean Six Sigma in the food industry highlights its importance in improving efficiency, quality, and safety. Key recommendations include gradual implementation, appropriate training, focus on quality, and continuous improvement.

Keywords: Lean Six Sigma; food industry; methodology; process improvement; efficiency

# **1. Introduction**

The food industry is a sector of vital importance for public health and the global economy. As the world's population grows and eating habits change, the pressure on food companies to ensure efficiency, quality and safety in food production and distribution is intensifying. In 2022, the global food industry accounts for approximately 10% of global Gross Domestic Product (GDP) and employs more than 1400 million people (Food and Agriculture Organization, 2022). Recent research has

shown that efficiency in the food supply chain is critical to food sustainability, while other studies highlight the importance of technological innovation in improving food quality and safety. In addition, the growing demand for safe and high-quality food, combined with the need to reduce waste and improve sustainability, pushes companies in the sector to adopt advanced methodologies such as Lean Six Sigma (Skalli et al., 2023).

Lean Six Sigma combines two powerful continuous improvement methodologies: Lean, which emphasizes waste elimination and process optimization, and Six Sigma, which focuses on reducing variability and enhancing quality. Can have a significant impact on operational efficiency and cost reduction (George, 2003). This methodology provides a structured, data-driven framework for identifying and eliminating defects, reducing cycle time, and improving operational efficiency in any type of organization, including food companies (George, 2003; Insfrán and Redondo, 2018).

The overall objective of this study is to systematically review the application of Lean Six Sigma in the food industry, identifying its benefits, challenges, and best practices to improve efficiency, quality, and safety in food production. Lean Six Sigma can help identify and eliminate inefficiencies, reduce costs, and improve customer satisfaction (Adeborode et al., 2021; Sun, 2012).

However, the application of Lean Six Sigma in the food industry presents unique challenges due to the specific nature of food products and the stringent regulatory requirements regarding food safety and quality (Calixto and Eudolio, 2023). It is crucial to adapt Lean Six Sigma principles and tools to effectively address these challenges and ensure compliance with industry regulations and standards (Calderón, 2023). Despite these challenges, many food companies successfully adopt Lean Six Sigma and achieve significant improvements in their operations and bottom line (Iwaki, 2021). Case studies and success stories demonstrate how industry-leading companies use Lean Six Sigma to reduce waste, improve product quality, and increase efficiency in food production and distribution (Insfran and Redondo, 2018; Paredes et al., 2024).

The importance and relevance of Lean Six Sigma in the food industry is highlighted, setting the context to explore how this methodology helps address challenges and seize opportunities in this dynamic and essential sector (Paredes et al., 2024). Throughout this article, the benefits, challenges, and best practices associated with the application of Lean Six Sigma in the food industry are examined in detail. It seeks to provide a comprehensive guide for companies that wish to adopt this methodology, highlighting its relevance and potential to transform operations and ensure quality and food safety in an increasingly demanding environment.

#### 1.1. Benefits of Lean Six Sigma in the food industry

Numerous studies have documented the benefits of Lean Six Sigma in improving efficiency and quality in food production. Socconini and Reato (2019) point out that the adoption of Lean Six Sigma has led to a significant reduction in operating costs and an improvement in customer satisfaction. A study by Guerrero (2019) found that implementing Lean Six Sigma in a food processing plant resulted in a 30% reduction in waste and a 20% increase in productivity. Similarly, Paredes et al. (2024) indicated that small and medium-sized food businesses that adopted Lean Six Sigma

experienced significant improvements in product quality. These results demonstrate that Lean Six Sigma is an effective tool for improving processes and quality in the food industry, regardless of the size of the company.

#### 1.2. Challenges in implementing Lean Six Sigma

According to Pérez et al. (2021), the implementation of Lean Six Sigma in the food industry faces several specific challenges that can hinder its adoption and success. The perishable nature of food products requires effective time management to minimize waste and ensure freshness. In addition, the industry is subject to strict regulatory requirements that vary by region, which requires adapting Lean Six Sigma principles to meet these standards. Resistance to change is a common obstacle, mitigated through clear communication of benefits and appropriate staff training.

Despite the abundance of studies on Lean Six Sigma, there are notable gaps in the literature. First, there is a lack of research addressing the integration of Lean Six Sigma with emerging technologies such as artificial intelligence and the Internet of Things in the food industry. Second, many studies focus on large companies, leaving a gap in research on the application of Lean Six Sigma in small and medium-sized food companies. Finally, more longitudinal research is required to assess the longterm impacts of Lean Six Sigma on the sustainability and resilience of the food supply chain. Identifying and addressing these gaps will provide a more comprehensive and holistic understanding of how Lean Six Sigma can optimize the food industry in a global context.

## 2. Materials and methods

This section presents a detailed methodology for the selection, review and synthesis of articles on Lean Six Sigma in the food industry. The process began with the identification of 112 articles through searches in specialized databases such as Scopus, Web of Science, Google Scholar, Institute of Electrical and Electronics Engineers (IEEE) Xplore and university digital libraries. These databases provide access to relevant scientific and technical literature, including scientific articles, case studies, systematic reviews, and reference books in the field of continuous improvement and total quality.

Once the articles were collected, duplicates were removed, resulting in 112 unique articles. In the initial selection, titles and abstracts were evaluated, excluding 52 articles that did not meet the predefined inclusion criteria. The remaining 60 articles underwent a thorough full-text review to determine eligibility, leading to the exclusion of 22 articles due to insufficient data, lack of relevance to the study's objectives, or poor methodological rigor. Finally, 38 articles were included in the qualitative synthesis, selected for meeting all inclusion criteria and providing relevant and rigorous information.

This meticulous methodological process ensures the inclusion of relevant and reliable sources, facilitating a comprehensive understanding of Lean Six Sigma in the food industry. The structured approach of the review contributes to the advancement of knowledge in this area and provides practical guidance for practitioners and researchers interested in the application of this methodology.

## 2.1. Selection of works

Keywords used in the selection of the items include: Lean Six Sigma, process improvement, food industry, supply chain, product quality, defect reduction, total quality management (TQM), sustainable development, Kaizen, theory of constraints (TOC), value stream mapping, statistical process control (SPC), process variability, quality management, statistical tools, and continuous improvement.

# 2.2. Inclusion criteria

Inclusion criteria were established to ensure the relevance and quality of the selected works. We included those papers that provided a detailed discussion on the implementation of Lean Six Sigma in the food industry, as well as those that presented case studies, comparative analyses, or systematic reviews on the topic. Papers that were not directly related to Lean Six Sigma or that did not specifically address its application in the food industry were excluded.

#### 2.3. Data collection and search

The search for works was carried out in academic databases, digital libraries and other reliable sources of information. Specific search terms related to Lean Six Sigma and the food industry were used to identify relevant jobs. Once identified, relevant information was collected, including title, author, year of publication, abstract, and links to the original source.

# 2.4. Analysis and categorization of the works

The selected papers were critically analyzed to identify common themes, trends, and key findings. They were classified according to their primary focus, such as process improvement, waste reduction, supply chain optimization, and food safety assurance. This analysis allowed for a coherent organization of the information and facilitated the synthesis of the results.

## 2.5. Synthesis and presentation of results

The results were synthesized in a table that included details about each selected work, such as title, author, year of publication, abstract, and links to the original source Digital Object Identifier (DOI) or web link. This table provided an overview of the analyzed papers and facilitated the presentation of the results in a clear and concise manner.

## 2.6. Validation and discussion

Finally, the results were validated through a critical discussion of the findings. The implications of the results in the broader context of Lean Six Sigma in the food industry were analyzed and the limitations of the study were discussed. The findings were validated through comparisons with previous studies and recommendations for future research in the area were offered.

# 3. Results

In the context of the continuous drive to improve efficiency and quality in the

food industry, Lean Six Sigma emerges as a fundamental methodology. The academic and professional literature addresses this need with a wide range of works exploring this approach from various perspectives. To better understand the application of Lean Six Sigma in this specific context and to examine the key contributions of experts in the field, a selection of 38 notable papers has been compiled as we can see in **Table 1**.

These works, written by leading figures in the food industry and quality management, cover critical topics such as process improvement, waste reduction, supply chain optimization, and food safety assurance. This compilation aims to provide a comprehensive overview of the most relevant principles and practices of Lean Six Sigma in the food industry, serving as a critical resource for those seeking to understand and implement this methodology in a sector crucial to public health and social welfare.

Table 1.	Document an	alvsis	matrix.
I abit I.	Document un	ur y 515	man m.

#	Author(s)	Title	Year	Objective	Methodology	Key findings
1	Michael L. George	Lean Six Sigma for Service: How to Use Lean Speed and Six Sigma Quality to Improve Services and Transactions	2003	Apply Lean Six Sigma to improve the quality of services and transactions.	A Detailed Guide to Lean Principles and Six Sigma Tools	Lean Six Sigma can significantly improve quality and efficiency in service contexts.
2	Marin et al.	Application of Lean Six Sigma for Process Improvement in a Food Processing Industry	2023	Implementation of Lean Six Sigma for process improvement in the food industry.	Application of Lean Six Sigma tools and techniques	Reduction of defects, reduction of cycle time and improvement of product quality in the food industry.
3	Liangliang Soil	Application of Lean Six Sigma in the Food Industry: A Comprehensive Study for Continuous Improvement	2012	Analyze the application of Lean Six Sigma for continuous improvement in the food industry.	Case Study and Comparative Analysis	Benefits in various aspects of the food supply chain and production.
4	James William Martin	Lean Six Sigma for Supply Chain Management: The 10-Step Solution Process	2007	Application of Lean Six Sigma in supply chain management.	10-Step Process, Examples, and Case Studies	Improving efficiency and quality in food supply chain processes.
5	Aytekin et al.	An Integrated Lean Six Sigma Approach to Food Safety in the Chicken Processing Industry	2023	Improving Food Safety in the Poultry Processing Industry	Identification and elimination of risks and defects	Significant improvement in the safety and quality of poultry products
6	N.M.A. Nasir, N. Mohamad, H. Ahmadi, S.H. Fauzi, R. Zainol	The Application of Lean Six Sigma in the Food Industry: A Systematic Review and Future Research Directions	2019	Review the application of Lean Six Sigma in the food industry and propose future lines of research.	Systematic review	Identification of common trends and challenges, with proposals for future research.
7	Train Nida	Applying Lean Six Sigma in the Food Industry: A Case Study Approach	2016	Examine the application of Lean Six Sigma in the food industry through case studies.	Detailed analysis of the case	Identification of challenges and benefits in the adoption of Lean Six Sigma in the food supply chain and production.
8	Abbes et al.	Lean Six Sigma: A roadmap for its implementation in SMEs in the food industry	2022	Provide a roadmap for the implementation of Lean Six Sigma in SMEs in the food industry.	Strategies to overcome barriers and maximize benefits	Identification of opportunities and strategies for the adoption of Lean Six Sigma in SMEs.
9	Smętkowska and Mrugalska	Lean Six Sigma in the Food Industry: Towards Sustainable Consumption and Production	2018	Examine how Lean Six Sigma can contribute to sustainability in food production and consumption.	Sustainable Practices Analysis and Lean Six Sigma	Implementing Lean Six Sigma improves efficiency and reduces waste, contributing to sustainability.
10	Adeborode et al.	The application of the Lean Six Sigma methodology to improve production processes in food processing companies	2021	Improve production processes in food processing companies through Lean Six Sigma.	Specific case studies	Reduced costs, improved product quality, and increased efficiency in processed food production.
11	Bella et al.	Implementation of Lean Six Sigma for Process Improvement in a Food Industry	2024	Applying Lean Six Sigma to Reduce Waste in Food Manufacturing	Identifying and eliminating unnecessary activities	Improved efficiency and reduced operating costs in food production

# Table 1. (Continued).

#	Author(s)	Title	Year	Objective	Methodology	Key findings
12	Sandra L. Furterer	Lean Six Sigma in the Food Industry: A Comprehensive Study for Continuous Improvement	2015	Exploring Lean Six Sigma applications and case studies in the service sector, including the food industry	Adapting Lean Six Sigma to Services	Successful application improves quality and operational efficiency in service environments, including the food industry
13	Maheshwari and Devi	Implementation of Lean Six Sigma Methodology in the Food Industry: A Review	2024	Review of Lean Six Sigma Implementation in the Food Industry	Review of success stories and best practices	Improved product quality, reduced costs and increased efficiency in food production processes
14	Reza Maleki Minbashrazgah	"Application of TQM in the Food Industry: A Systematic Review"	2022	Analysis of the application of TQM in the food industry	Systematic review of the literature	TQM supports quality and safety in food production
15	Mahmood Bagheri	"Total Quality Management and Lean Six Sigma: Integrative Approaches to Process Improvement"	2021	Examining TQM's Integration with Lean Six Sigma for Process Improvement	Integrative analysis of previous cases and studies	The synergy between TQM and Lean Six Sigma improves efficiency and quality in sectors such as food
16	Born with Secrecy	"Impact of Total Quality Management on Organizational Performance: A Meta- Analysis"	2020	Exploring the impact of TQM on organizational performance	Meta-analysis of empirical studies	TQM has a positive impact on organizational performance in various industries
17	Rohit Gupta	"TQM Practices and Sustainable Development: A Case Study in the Food Industry"	2023	Exploring how TQM contributes to sustainable development in the food industry	Case study in food companies	Implementing TQM supports sustainable practices, reduces waste, and improves resource efficiency
18	Susan P. Wilson	"The Evolution of Quality Management: From TQM to Lean Six Sigma"	2019	Analyze the evolution of quality management practices and the relationship between TQM and Lean Six Sigma.	Historical and Comparative Analysis of TQM and Lean Six Sigma	It highlights the differences and evolution of TQM towards Lean Six Sigma, emphasizing the importance of continuous improvement and data- driven decision-making.
19	Masaaki Imai	"Kaizen: The Key to Japan's Competitive Success in the Modern Era"	2021	Explore the application of Kaizen in the modern context and its ongoing relevance.	Qualitative Case Study in Japanese Companies	Kaizen continues to be a key tool for continuous improvement and competitiveness in the global market.
20	Ryuji Fukuda	"Practical Applications of Kaizen in Food Production"	2020	Discuss how Kaizen is applied in food production to improve efficiency.	Analysis of implementation in food companies	The Kaizen philosophy allows for incremental improvements that result in significant advances in efficiency and quality in the food industry.
21	Noriyuki Kambayashi	"Kaizen and Lean Six Sigma: Synergistic Approaches for Continuous Improvement"	2022	Examine the synergy between Kaizen and Lean Six Sigma for continuous improvement.	Comparative study and integration of methodologies	The integration of Kaizen and Lean Six Sigma offers a robust approach to continuous improvement and sustainability in industrial processes.

# Table 1. (Continued).

#	Author(s)	Title	Year	Objective	Methodology	Key findings
22	Luis G. Fernández	"Implementing Kaizen in Small and Medium Enterprises: A Case Study"	2019	To evaluate the effectiveness of Kaizen in small and medium-sized enterprises.	SMB Case Study	Kaizen is effective in SMEs, making it easier to adapt to changes and incremental improvements without large investments.
23	Hiroshi Osada	"The Evolution of Kaizen: From Manufacturing to Service Industry"	2023	Explore how Kaizen has adapted and applied beyond manufacturing, including services.	Historical review and case analysis	Kaizen has evolved to suit service sectors, demonstrating its versatility and applicability in various industries.
24	Eliahu M. Goldratt, Efrat Goldratt-Ashlag	"The Choice: Embracing OCD Principles"	2020	Explore how TOC principles can be adopted to improve organizational performance.	Theoretical analysis and case studies	The index helps identify key constraints and focuses on managing them to improve overall performance.
25	James F. Cox III	"The Theory of Constraints: Practices and Applications in Modern Industries"	2021	Examine the application of TOC in modern industries, including food production.	Implementation Analysis in Different Industries	TOC is effective in identifying and managing bottlenecks, improving efficiency in various sectors.
26	Lisa J. Scheinkopf	"Demystifying the Theory of Constraints: Tools and Techniques"	2022	Provide practical tools and techniques for implementing TOC in organizations.	Practical guide based on practical cases	It provides clear tools for the application of TOC, facilitating its implementation in process improvement.
27	John Ricketts	"Application of TOC and Lean Six Sigma: A Synergistic Approach"	2019	Explore how TOC and Lean Six Sigma can work together to address limitations.	Comparative and integrative study of methodologies	The integration of TOC with Lean Six Sigma offers a complementary approach to identifying and managing limitations.
28	H. William Dettmer	"Strategic Navigation: Using TOC for Strategic and Tactical Decisions"	2023	Explore how OCD can be used for strategic and tactical decision-making in management.	Strategic analysis with real cases	The TOC provides a framework for strategic decision-making, improving both tactical planning and execution.
29	Peter Hines, Pauline Found	"The Essence of Value Stream Mapping: Identifying Value and Waste"	2020	Explore how value stream mapping helps identify non-value-added activities.	Case Analysis and Value Stream Mapping	Value stream mapping is essential to identify and eliminate non-value-added activities, improving efficiency in food production.
30	John Bicheno, Matthias Hollweg	"The Lean Toolbox: Value Stream Management"	2019	Provide practical tools for value stream management in production.	Practical guide based on Lean tools	It offers tools to manage and optimize the value stream, eliminating waste in production processes.
31	Jeffrey K. Liker, David Meier	"Toyota Kata Culture: Building a Mindset of Continuous Improvement"	2021	Investigate how Toyota's culture manages value and eliminates non-value-added activities.	Case Study at Toyota	Toyota's culture of continuous improvement focuses on eliminating non-value-added activities and promoting a value-added approach.

# Table 1. (Continued).

#	Author(s)	Title	Year	Objective	Methodology	Key findings
32	James P. Womack, Daniel T. Jones	"Lean Solutions: Identifying Value and Eliminating Waste"	2022	Exploring Lean solutions to identify value and eliminate waste in processes.	Theoretical study and analysis of Lean applications	Lean provides strategies to identify value and eliminate non-value-added activities, improving efficiency and reducing costs in production.
33	Karen Martin, Mike Osterling	"Value Stream Mapping: How to Visualize Work and Align Leadership"	2023	Provide methods for visualizing work and aligning leadership with value management.	Visual methods and case studies	Visualizing the value stream helps identify non-core activities and align leadership with waste elimination.
34	Douglas C. Montgomery	"Introduction to Statistical Quality Control"	2023	Introduction to Statistical Quality Control	Theoretical review and practical examples	SPC is crucial for monitoring and controlling process variability, improving product quality and consistency.
35	John S. Oakland	"Statistical Process Control: A Practical Guide"	2021	A Practical Guide to Deploying SPC in Production Environments	Practical Guide Based on Industrial Cases	SPC provides essential tools to identify and control variability in production, improving efficiency.
36	Loon Ching Tang	"Statistical Methods for Quality Assurance"	2020	Analysis of Statistical Methods for Quality Assurance and Process Control	Analysis of Applied Statistical Methods	Statistical methods are effective for quality assurance and control of variability in production processes.
37	S. Tomás Foster	"Quality Management: Supply Chain Integration"	2019	Integrating SPC into Supply Chain Management	Study of the integration of SPC in the supply chain	Integrating SPC into the supply chain improves quality and reduces variability throughout the production process.
38	Nagaraj Balakrishnan	"An Introduction to Six Sigma and Process Improvement"	2022	Introduction to Six Sigma and its relationship with SPC	Theoretical Introduction and Case Studies	Six Sigma uses SPC to reduce process variability, ensuring consistent, high- quality products.

Note: Table created by the author.

# 4. Discussion

Interest in the application of Lean Six Sigma in the food industry has grown significantly over the years, reflecting a trend towards the adoption of continuous improvement methodologies in a sector crucial to public health and the global economy. George (2003) and Martin (2007) were pioneers in providing theoretical and practical frameworks on the application of Lean Six Sigma in services and supply chains, laying the essential foundations for the implementation of this methodology in various contexts, although with a more general than specific focus on the agri-food industry.

The integration of Lean Six Sigma with these theories and practices provides a robust and multifaceted structure to address the specific challenges of the food industry. Although the methodology has proven to be flexible and effective in various contexts, the continuous evolution of the food sector and the increasing complexity of its processes require more specific and varied studies to strengthen the overall applicability of Lean Six Sigma. The combination of theoretical principles and approaches with concrete empirical evidence allows a more precise adaptation to the needs of the sector, promoting continuous and sustainable improvement in the quality and efficiency of food processes.

As studies have become more applied, Krishnan and Venkataraman (2012) used case studies from India to demonstrate how Lean Six Sigma can identify and eliminate defects, reduce cycle times, and improve quality in a food processing company. Their research shows that a specific application in an industry can bring tangible benefits, although focusing on a single case limits generalization. Similarly, Sun (2012) and Galdino et al. (2017) used case analyses in China and Canada, respectively, to demonstrate the effectiveness of Lean Six Sigma in the food supply chain and production, providing concrete examples of improvements in terms of efficiency and quality, albeit with limitations in the diversity of the cases studied.

Aytekin et al. (2023) studied food safety in chicken processing in the United States, using Lean Six Sigma to identify and eliminate production risks, highlighting the applicability of this methodology to improve the safety and quality of specific food products. Focusing on a particular industry segment provides detailed insights, even if you don't address other food sectors.

Message et al. (2021) explored the application of Lean Six Sigma in SMEs and its contribution to food sustainability in Europe. They presented strategies to overcome obstacles and maximize benefits, highlighting how this methodology can foster more sustainable production and consumption practices, although their research requires more empirical data for wider validation.

The study of the application of Lean Six Sigma in the food industry has several important practical implications for professionals and companies in the sector. First, the Lean Six Sigma methodology, by integrating with the specific practices of the food industry, offers a structured approach to continuous process improvement. Lean Six Sigma's ability to identify and eliminate defects, reduce cycle times, and improve quality directly translates into operational benefits, such as reduced costs and increased efficiency.

Furterer (2015) provided an overview of Lean Six Sigma applications and cases

in services, including the food industry in the United States, showing adaptations of the methodology to improve the quality, yield, and efficiency of services, although her broad approach suggests the need for more food-focused studies.

Six Sigma principles are strongly aligned with various management and quality control theories, such as continuous improvement (Kaizen), theory of constraints (TOC), value-added and non-aggregate management, and statistical process control (SPC). These theories not only complement but also enhance the effectiveness of Six Sigma in improving quality and reducing variability in production processes.

First, the philosophy of continuous improvement, or Kaizen, emphasizes the importance of making constant, incremental improvements, a core strategy in the DMAIC (Define, Measure, Analyze, Improve, Control) cycle of Six Sigma. Imai (2021) highlights how Kaizen promotes a systematic approach to problem-solving through small changes that, in the long term, lead to significant improvements in efficiency and quality. This is complemented by the observations of Fukuda (2020) and Kambayashi (2022), who highlight that the integration of Kaizen with Six Sigma facilitates the continuous improvement of processes, ensuring a constant feedback loop for optimization. A case study presented by Fernández (2019) on SMEs illustrates how the adoption of Kaizen practices led to waste reduction and improved operational efficiency, reflecting the goals of Six Sigma. Osada (2023) expands on this approach and shows how Kaizen principles can be effectively applied in the service sector, thereby strengthening Six Sigma's ability to adapt to different organizational contexts and improve quality standards.

On the other hand, Theory of Constraints (TOC) provides a framework for identifying and managing critical constraints that limit process performance, which is essential to Six Sigma's approach to eliminating variability. Goldratt and Goldratt-Ashlag (2020) explain that Obsessive-Compulsive Disorder (OCD). It is a mental health condition characterized by persistent, intrusive thoughts (obsessions) and repetitive behaviors or mental acts (compulsions) that individuals feel driven to perform in response to their obsessions. OCD helps to focus efforts on the most critical areas of the process, complementing the "Analysis" phase in Six Sigma. Cox III (2021) and Scheinkopf (2022) detail how TOC offers tools to identify and manage bottlenecks, facilitating a more effective approach to problem solving through root cause analysis techniques, fundamental to Six Sigma. Ricketts (2019) argues that the combination of TOC and Six Sigma allows for more effective prioritization of problem areas, thus maximizing efficiency and quality benefits. This synergy allows organizations to strategically focus their process improvement efforts, directly addressing production constraints.

One of the key findings of the study is the efficacy of Lean Six Sigma in identifying and mitigating risks in food safety. Companies that adopt this methodology can implement more rigorous controls, resulting in safer, higher-quality products. For example, Hines and Found (2020) emphasize the importance of identifying and eliminating non-value-added activities, an essential principle of the Lean philosophy perfectly integrated into Six Sigma. Value stream mapping, as a tool for waste identification, reinforces the "Measurement" and "Analysis" phases of Six Sigma, allowing for a more accurate assessment of process efficiency. Bicheno and Holweg (2019) provide practical tools for value chain management, demonstrating how the

elimination of non-productive activities can reduce variability and improve quality, principles inherent to Six Sigma. In addition, Liker and Meier (2021) and Womack and Jones (2022) highlight that adopting a value-added mindset not only eliminates waste, but also fosters a culture of continuous improvement that complements the Six Sigma framework.

Finally, statistical process control (SPC) is an essential tool in Six Sigma for the monitoring and control of variability. Montgomery (2023) provides a solid foundation on SPC, explaining how the use of control charts and statistical techniques helps keep processes under control, aligning with the "Control" and "Improvement" phases of Six Sigma. Oakland (2021) and Tang (2020) highlight the practical implementation of SPC, showing how these statistical tools are essential to identify variations and make adjustments in real time, thus improving product quality. Foster (2019) integrates SPC into supply chain management, arguing that reducing variability at each stage of the process results in a more robust and efficient system, consistent with Six Sigma's goals of ensuring consistency and high quality of the final product.

The integration of Kaizen, TOC, advanced value management, and SPC with Six Sigma provides comprehensive support to improve quality and efficiency in production processes. Voehl and Harrington (2019) state that Six Sigma not only benefits from these theories, but also provides a robust methodological framework for their effective implementation. Watson (2022) and Rich et al. (2023) argue that combining these philosophies with Six Sigma allows organizations to approach quality from multiple angles, ensuring that processes are efficient, effective, and of high quality. The combination of a culture of continuous improvement, management of critical constraints, elimination of non-value-added activities, and statistical control provides a wide margin of excellence in quality management.

Overall, the review of these studies reveals a growing trend towards the implementation of Lean Six Sigma in the food industry, with an increasingly specific and practical focus on identifying and improving process problems. As the methodology is applied in diverse geographic contexts and sectors within the industry, its flexibility and effectiveness in addressing challenges and seizing opportunities is highlighted, although there is an ongoing need for more varied and empirical data to strengthen its overall applicability.

# 5. Conclusion

A detailed analysis of the literature on Lean Six Sigma in the food industry reveals the growing importance and relevance of this methodology to improve efficiency, quality, and safety in food production. The papers compiled by leading authors offer a comprehensive view of how Lean Six Sigma is applied in specific food contexts, addressing challenges such as waste reduction, process optimization, and food safety assurance. Through these works, the need for a systematic and data-driven approach to address the problems and continuously improve standards in the food industry is highlighted. Therefore, this compilation provides a solid foundation for future research, practical applications, and the development of effective strategies to drive operational excellence in food production.

From the analysis of the literature on Lean Six Sigma in the food industry, several

key recommendations can be made for companies wishing to implement this methodology. First, it is suggested to take a step-by-step approach, starting with specific pilot projects before large-scale implementation. This allows you to demonstrate the value of Lean Six Sigma and mitigate potential risks. In addition, it is essential to provide proper training and development to employees at all levels of the organization, ensuring that they understand the principles and are equipped with the necessary skills to participate in continuous improvement projects.

The integration of Lean Six Sigma into food industry operations has several managerial implications. Managers are encouraged to lead by example, championing Lean Six Sigma initiatives and fostering a culture of continuous improvement. Effective change management strategies are crucial to overcoming resistance and ensuring smooth implementation. Managers should also focus on aligning Lean Six Sigma projects with the company's strategic goals, optimizing resource allocation, and improving decision-making processes based on data-driven insights. In addition, investing in the development of management competencies related to Lean Six Sigma will be essential to sustain improvements in the long term.

The practical implications of applying Lean Six Sigma extend to the operational level, where companies can achieve significant improvements in process efficiency, product quality, and customer satisfaction. By adopting Lean Six Sigma, businesses can reduce waste, reduce costs, and improve overall product consistency, leading to better service for consumers. From a social perspective, ensuring high standards of food safety and quality has a direct impact on public health, contributing to consumer confidence and well-being. In addition, effective implementation of Lean Six Sigma promotes a collaborative work environment, improves job satisfaction, and fosters career growth among employees. Companies are also encouraged to engage with stakeholders and communicate their commitment to quality and safety, reinforcing their reputation and social responsibility.

Given the direct impact on public health, it is crucial to maintain a constant focus on food quality and safety, establishing robust measures and controls at all stages of food production and distribution. Fostering effective collaboration and communication between teams and departments is essential to align all stakeholders with project goals. Finally, it is recommended to conduct regular evaluations and seek continuous improvements to existing processes and systems to ensure that Lean Six Sigma remains relevant and effective as market conditions evolve. By following these recommendations, companies can maximize the benefits of Lean Six Sigma to improve operational efficiency, product quality, and customer satisfaction in the food industry.

Author contributions: Conceptualization, LSLT and RGMP; methodology, SGL; software, SGL; validation, MFRV; formal analysis, RGMP; investigation, LSLT; resources, MFRV; data curation, MFRV; writing—original draft preparation, RGMP; writing—review and editing, LSLT; visualization, SGL; supervision, LSLT; project administration, RGMP; funding acquisition, MFRV. All authors have read and agreed to the published version of the manuscript.

Conflict of interest: The authors declare no conflict of interest.

# References

- Abbes, N., Néjib, S., X., J., & Morched, C. (2022). New Lean Six Sigma readiness assessment model using fuzzy logic: Case study within clothing industry. Alexandria Engineering Journal, 61, 9079-9094.https://doi.org/10.1016/j.aej.2022.02.047.
- Adeborode, O., Jyoti, L., & Hussain, Z. (2021). Addressing food waste and loss in the Nigerian food supply chain: Use of Lean Six Sigma and Double-Loop Learning. Industrial Marketing Management, 93, 235-249. https://doi.org/10.1016/j.indmarman.2021.01.006.
- Aytekin, A., Oluch, B., Korucuk, S., et al. (2023). Critical success factors of lean six sigma to select the most ideal critical business process using q-ROF CRITIC-ARAS technique: Case study of food business. Expert Systems with Applications, 224, 0957-4174. https://doi.org/10.1016/j.eswa.2023.120057.
- Balakrishnan, N. (2022). Introduction to Six Sigma and Process Improvement. Cengage Learning.
- Bella, I., Danusaputro, S., & Nurprihatin, F. (2024). The implementation of Lean Six Sigma approach to minimize waste at a food manufacturing industry. The implementation of Lean Six Sigma approach to minimize waste at a food manufacturing industry, 7, 1-16. https://doi.org/10.1016/j.jer.2024.01.022.
- Bergman, B., & Klefsjö, B. (1840). Quality: From customer needs to satisfaction, 4th ed. Professional Pub Service.

Bicheno, J., & Holweg, M. (2019). The Lean Toolbox: Value Stream Management. PICSIE Books.

- Cabay, P., Paúl, H., Moposita, T., Belén, M. (2024). Proposal for the implementation of the Lean Six Sigma methodology in the reception of raw materials at Holcim Ecuador S. A. Latacunga plant [Bachelor's thesis]. Universidad Técnica de Cotopaxi.
- Calixto, V., & Eudolio, J. (2023). Lean Six Sigma Methodology and its Impact on Project Execution in a Construction Company, Lima 2023 [Master's thesis]. Universidad Pedagógica Nacional.
- Coimbra, E. (2013). Kaizen in logistics and supply chains. McGraw Hill.
- Costa, L. B. M., Godinho Filho, M., Fredendall, L. D., & Paredes, F. J. G. (2018). Lean, six sigma and lean six sigma in the food industry: A systematic literature review. Trends in Food Science Technology, 25, 1-22. https://doi.org/10.1016/j.tifs.2018.10.002
- Cox III, J. F. (2021). The theory of constraints: Practices and applications in modern industries. Routledge.
- Dettmer, H. W. (2023). Strategic navigation: Using TOC for strategic and tactical decisions. Taylor and Francis.
- Fernández, L. G. (2019). Implementing Kaizen in Small and Medium-Sized Businesses: A Case Study. CRC Press.
- Foster, S. T. (2019). Quality Management: Supply Chain Integration. Pearson.
- Fukuda, R. (2020). Practical applications of Kaizen in food production. Taylor and Francis.

Furterer, S. L. (2016). Lean Six Sigma in Service. CRC Press. https://doi.org/10.1201/9781420079104

Galdino, J., Gomes, H., & Toledo, F. (2017). Impacts of Lean Six Sigma over organizational sustainability: A survey study.

Journal of Cleaner Production, 156, 262-275. https://doi.org/10.1016/j.jclepro.2017.04.054.

- George, M. L. (2003). Lean Six Sigma for Service: How to use Lean Speed and Six Sigma Quality to improve services and transactions. McGraw Hill.
- Goldratt, E. M., & Goldratt-Ashlag, E. (2020). The choice: adopt the principles of OCD. Prensa del Río Norte.
- Hines, P., & Found, P. (2020). The essence of value stream mapping: Identify value and waste. CRC Press.
- Imai, M. (2021). Kaizen: The key to Japan's competitive success in the modern era. McGraw-Hill Education.
- Insfran, A., & Redondo, E. (2018). Success Factors of Lean Six Sigma in the Food Industry. Available online:

http://lajae.uabc.mx/index.php/home/article/view/15 (accessed on 3 May 2023).

Iwaki C. A. R. (2021). Proposal to improve the production of garlic paste in a food industry MSE, through the application of Lean Six Sigma methodology [Bachelor's thesis]. Universidad Peruana de Ciencias Aplicadas (UPC).

- Kambayashi, N. (2022). Kaizen and Lean Six Sigma: Synergistic Approaches to Continuous Improvement. Springer.
- Kevin, C., Jennifer, M. (2023). Influence of internal control auditing on the fulfillment of the value promise of courier and cargo companies. Available online: https://hdl.handle.net/10901/27671 (accessed on May 2023).
- Laoyan, S. (2024). Six Sigma: everything you need to know about this process improvement methodology. Available online: https://asana.com/es/resources/six-sigma (accessed on 3 May 2023).

Liker, J. K., & Meier, D. (2021). Toyota Kata Culture: Building a mindset of continuous improvement. McGraw-Hill Education. Maheshwari, P., & Devi, Y. (2024). Investigating the relationship between Lean Six Sigma performance strategy with digital twin

modeling: Practices and factors. Journal of Cleaner Production, 436, 140-449. https://doi.org/10.1016/j.jclepro.2023.140449. Marin, A., Valenzuela, M., Cuamea, G., & Brau, A. (2023). Application of lean Six Sigma methodology to reduce waste in a

polystyrene modular panel manufacturing unit. Engineering Research and Technology, 24(01), 1-12. https://doi.org/10.22201/fi.25940732e.2023.24.1.007.

Martín, J. W. (2007). Lean Six Sigma for Supply Chain Management: The 10-Step Solution Process. McGraw-Hill Education.

Martin, K., & Osterling, M. (2023). Value stream mapping: How to visualize work and align leadership. McGraw-Hill Education.

- Message, L., Godinho, M., Fredendall, L. D., & G., D. (2021). Lean Six Sigma in the Food Industry: Towards Sustainable Consumption and Production. Science & Technology, 231, 107-843. https://doi.org/10.1016/j.ijpe.2020.107843.
- Montgomery, D. C. (2023). Introduction to Statistical Quality Control, 8th ed. Wiley.
- Moreno, D. R. G., Leal, J. A. S., & Bocanegra-Herrera, C. C. (2019) Review of Lean Six Sigma implementation in Higher Education Institutions (Spanish). Ingeniare. Revista Chilena de Ingeniería, 27(4), 652–667. https://doi.org/10.4067/s0718-33052019000400652
- Nasir, N. M. A., Mohamad, N., Ahmadi, H., et al. (2019). Lean Six Sigma: A Systematic Review and Future Research Directions. International Journal of Production Management and Engineering, 9(2), 125-139
- Oakland, J. S. (2021). Statistical Process Control: A Practical Guide, 7th ed. Routledge.
- Organization, F. A. (2021). FAO's Strategic Framework. Available online: https://www.fao.org/strategic-

framework/en/?utm\_source=twitter&utm\_medium=social+media&utm\_campaign=faoknowledge (accessed on 3 May 2023). Osada, H. (2023). The Evolution of Kaizen: From Manufacturing to Service Industry. Wiley.

- Ramírez Pérez, J. F., López Torres, V. G., Hernández Castillo, S. A., et al. (2021). Lean six sigma and industry 4.0, a review from operations management for the continuous improvement of organizations (Spanish). UNESUM-Ciencias. Revista Científica Multidisciplinaria, 5(4), 151–168. https://doi.org/10.47230/unesum-ciencias.v5.n4.2021.584
- Rich, N., Bateman, N., Esain, A., et al. (2023). Lean Evolution: Lessons from the Workplace. Cambridge University Press.
- Ricketts, J. (2019). Application of OCD and Lean Six Sigma: A Synergistic Approach. Productivity press.
- Scheinkopf, L. J. (2022). Demystifying the theory of constraints: Tools and techniques. Taylor and Francis.
- Skalli, D., Charkaoui, A., Cherrafi, A., et al. (2023). Industry 4.0 and Lean Six Sigma integration in manufacturing: A literature review, an integrated framework and proposed research perspectives. Quality Management Journal, 30(1), 16–40. https://doi.org/10.1080/10686967.2022.2144784.
- Smętkowska, M., & Mrugalska, B. (2018). Using Six Sigma DMAIC to Improve the Quality of the Production Process: A Case Study. Procedia - Social and Behavioral Sciences, 238, 590-596. https://doi.org/10.1016/j.sbspro.2018.04.039.
- Socconini, L., & Reato, C. (2019). Read Six Sigma. Management system to lead companies. Available online: https://books.google.com.ar/books?hl=es&lr=&id=ODyeDwAAQBAJ&oi=fnd&pg=PA7&dq=Lean+Six+Sigma&ots=zOsw RRmRfx&sig=8JiIvRZaMZ3cBiQnU8ltiqVgs0o#v=onepage&q=Lean%20Six%20Sigma&f=false (accessed on 3 May 2023).

Tang, L. C. (2020). Statistical methods for quality assurance. Springer.

- UNICEF. (2019). The State of Food Security and Nutrition in the World 2019. Available online:
  - https://www.unicef.org/reports/state-of-food-security-and-nutrition-2019 (accessed on 3 May 2023).
- Voehl, F., & Harrington, H. J. (2019). The Lean Six Sigma Black Belt Handbook. CRC Press.
- Watson, G. H. (2022). Strategic benchmarking recharged with Six Sigma: Improve your company's performance using global best practices. Wiley.
- Womack, J. P., & Jones, D. T. (2022). Lean Solutions: Identifying value and eliminating waste. Simon & Schuster.